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এই প্রকাশনাটি পড়তে যদি আপনার কোন সাহায্যের প্রয়োজন হয় অথবা যদি এটি ভিন্ন কোন ফরমেটে দরকার হয়, তবে দয়া করে হাউজিং ডিপার্টমেন্টের সাথে 0116 454 2390 নম্বরে যোগাযোগ করুন।

આ પ્રકાશન વાંચવામાં જો તમને મદદ પેઈની જોઈ અથવા એને તમારે જુદા રૂપમાં પેઈનું જોઈ તો, મદદેખાની કરી ડાઉનલોડિંગ ડિપાર્ટમેન્ટનો 0116 454 2390 ઉપર સંપર્ક કરો.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਪੜ੍ਹਣ ਲਈ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਜਾਂ ਇਹ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹਾਊਜ਼ਿੰਗ ਡਿਪਾਰਟਮੈਂਟ ਨਾਲ ਭੇ ਸੰਪਰਕ ਕਰੋ । 0116 454 2390

Haddii aad u baahan tahay daabacaadan ama aad rabto iyadoo iskale loo diyaariyay, fadlan la soo xiriir Qaybta Guryaha taleefon 0116 454 2390

اگر آپ کو اس پبلیکیشن (اشاعتی مواد) کے پڑھنے کے لئے مدد کی ضرورت ہو یا یہ کسی اور شکل میں چاہئے تو ہاؤسنگ ڈیپارٹمنٹ سے رابطہ کرنے کے لئے براہ کرم 0116 454 2390 پر ٹیلی فون کریں۔

Information for customers



Advocacy services

Voluntary community sector



LEICESTER CITY COUNCIL

Leicester City Council
B5 Adult Social Care
New Walk Centre
Welford Place
Leicester
LE1 6ZG

What is advocacy?

“Advocacy is taking action to help people say what they want, secure their rights, represent their interests and obtain services they need. Advocates and advocacy schemes work in partnership with the people they support and take their side. Advocacy promotes social inclusion, equality and social justice.”

Advocacy – a Code of Practice (UKAN, 1994)

How you can give your views

- Completing and returning the questionnaire enclosed with this fact sheet using the free post self-addressed envelope
- Telephone our helpline number 0116 454 2390
- Email ASC-VCSReview@leicester.gov.uk
- For members of the public to visit our web address
<http://counultation.leicester.gov.uk>
- Attend our focus group, please contact us for details.

What happens after the consultation?

The city mayor and his executive team will consider the findings of the consultation and decide what change is needed. We will let you know when a decision has been made and what it means for you.

The reasons for the changes

- We want to use the money we have to support our priorities. This means spending money differently to ensure we get better value for money, enabling us to make efficiency savings which can be invested in other preventative services.
- We would like to make access to these services easier and widen the range of services to reach people who we know find it hard to access advocacy at present.
- We would like to improve the quality and consistency of these services.

What are the VCS advocacy services funded by adult social care?

There are many organisations in the city which provide advocacy services. Seven providers are currently funded by adult social care (ASC) and they are listed below. At present not all client groups have services aimed at them.

- **Akwaaba Ayeh** – Mental health advocacy for ethnic minority services users and carers
- **Alzheimer’s Society** – Advocacy for older people
- **Carers of Leicestershire Advocacy and Support Project (CLASP)** – Advocacy for carers
- **Leicestershire Action for Mental Health Project (LAMP)** – Mental health advocacy for people with mental health needs and issues
- **Leicestershire Ethnic Elderly Advocacy Project (LEEAP)** – Advocacy for ethnic minority elders and older people
- **Mencap** – Advocacy for people with a learning disability
- **Mosaic: Shaping Disability** – Advocacy for people with physical and sensory disability

The proposed change to VCS advocacy services

As part of a review of preventative services we have talked to current providers of services, looked at what customers need and where there are gaps in the support provided. Following this work we are proposing to change the way advocacy services are delivered, as we want to ensure we are using our money effectively. This consultation is an opportunity for you to have your say.

The consultation proposal

We are recommending that a new way of delivering advocacy services is introduced. By doing this people who have found it hard to access services should find it easier to do so.

Whichever option is agreed and implemented following the consultation, both general and specialist advocacy services will be delivered to a wider target group than at present. We will also ensure that qualified staff are employed and recognised quality standards are met.

Option 1

Adult social care would arrange for advocacy services to be provided by a single organisation in Leicester.

Or

Option 2

Adult social care would arrange for advocacy services to be provided by a number of organisations in Leicester.

Whichever option is chosen this may mean that in future different organisations may provide advocacy services in Leicester.