

Our plan to support carers

Let us know what you think



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About this plan

Images	Text
Words Person Day Open	In this Easy Read document, difficult words are in bold . We tell you what these words mean in the sentence
click	Some words are blue and underlined. These are
CICK	When you click on the link it will go to another website which has more information.
ELICESTERS DE EUTLAND	Leicester City Council has worked with Leicestershire County Council and Rutland County Council to write a plan for carers.
	A carer is anyone who supports and cares for a family member or friend and does not get paid for it.

Images	Text
Tell us what you think 1. Do you think the idea is a good one? Yes Y No Not sure	We would like to know what people in Leicester think about our plan.
	This Easy Read document will give you some information about our plan then ask you some questions.
July 31	You should answer these questions by Sunday 31 July 2022.

Questions about you

Images	Text		
	Question 1: Are you: (you can tick more than one box) A carer under the age of 18 A carer who is aged between 18 and 24 A person who uses social care (Social care is special support for people who need		
	help with everyday things, like washing and eating.) Family member or carer of someone who uses social care Family member or carer of someone who does not use social care Member of the public who is interested Staff member of Leicester City Council Staff member of an organisation that provides social care Staff member of a volunteer organisation or charity (A volunteer is someone who does work for an organisation or charity but they do not get paid for it)		

Images	Text
	Health care professional
	Other professional, like a member of the council Other – please tell us in the box below

Images	Text
	If you told us you are a staff member or a volunteer of any organisation or any other professional, please tell us some more details about this. If you did not tell us this, please go to question 6
Name	Question 2: What is your name?
Job Description Duties Tasks	Question 3: What is your job at the place where you work?

Images	Text
Workplace	Question 4: What is the name of the place where you work?
	Question 5: Are you answering these questions on behalf of your workplace? (please tick one) Yes No Don't know
	Question 6: Do you use a support service for carers at the moment? (please tick one) Yes No Don't know

Questions about our plan

Images	Text
2 1 3	Our plan for carers has 8 main priorities to support carers in Leicester, Leicestershire and Rutland. Priorities are the most important things that must be worked on first. We would like you to tell us how important each of these priorities are to you.
	Priority 1: We will try to find all carers in Leicester and show them where to get information and services to help them. Very Not very Not Don't important important know at all
	Priority 2: We will listen to carers and involve them in the planning of services for carers. Very Not Very Not Don't important Important important important know at all

Images	Text				
		We will help carers. Important	p local com Not very important	Munities to Not important at all	Support Don't know
	Priority 4: Very important		informatio	ers can get on to help the Not important at all	
Connect Give Wellbeing	Priority 5: We will support carers to have a life outside of being a carer and support their health and wellbeing. Very Not very Not important important important important at all				

Images	Text
16° Cod morning	Priority 6: We will help carers to feel confident with using technology to help them provide care. Very Not very Not Don't important Important important know at all
Needs Low Moderate Substantial Critical	Priority 7: We will support carers to get the right support with carer assessments. An assessment is finding out everything about you to understand what help you need. Very Not very Not Don't important important important know at all
	Priority 8: We will support young carers and make sure their needs are being thought about across lots of different organisations. Very Not very Not important important important at all

Images	Text
Plan Plan	Question 8: How much do you agree that these 8 priorities are right? Definitely Slightly Neither Definitely Don't agree or disagree know disagree
	Question 9: Please can you tell us more about you answer to question 8? Do you think there should be any other priorities?

Questions about how we will put our plan into action

Images	Text		
	We have written some actions for each of our priorities. Actions are things that we are going to do to make sure our priorities happen. We would like you to tell us how much you agree or disagree with the actions for each priority.		
	Priority 1: To make sure we find all carers in Leicester and show them where to get information and services to help them we will: • Improve the way that carers can use health care services. Make sure that health services think about carer needs • Get better at finding carers that don't use services • Use social media so that more people know about support available for carers Definitely Slightly agree agree Rightly agree or disagree know disagree		

Images	Text		
	Priority 2: To make sure we listen to carers and		
	involve them in the planning of services for them, we		
	will:		
	Create a better way of communicating with		
	carers across different organisations		
	Show carers that they have had a part in		
	planning services		
	Definitely Slightly Neither Definitely Don't agree or disagree know disagree		
	Priority 3: To make sure we help local communities		
	to support carers, we will:		
	Work with groups in local communities to find		
	and support carers		
M	Work with schools and colleges to make sure		
	young carers are supported.		
	Definitely Slightly agree or agree disagree know		

Images	Text		
	Priority 4: To make sure we help carers can get		
	correct advice and information to help them provide		
	care, we will:		
	Give carers information in a way that they will		
	understand		
	Check information that is available online is up		
16 a 3	to date and correct		
	Give carers information on how to get their		
	voices heard		
	Neither Definitely Slightly agree or Definitely Don't		
	agree agree disagree know		
	Priority 5: To make sure we support carers to have a		
	life outside of being a carer and support their health		
	and wellbeing, we will:		
	Give carers information about looking after		
Take drifts	their physical and mental health		
Take notice Learner in the state of the stat	Help young carers who are becoming adults		
Wellbeing	Work with other organisations to offer cares		
	more chances to do things like training		
	Neither _ a		
	Definitely Slightly agree or disagree know		
	disagree		

Images	Text				
	Priority 6:	Γo make sι	ire we help	carers to fe	el
	confident with using technology to help them				
	provide car	e, we will:	:		
	• Wor	k with care	ers to tell th	em about	
16°C Good marning!	tech	nology and	d how to us	e it	
	Definitely agree	Slightly agree	Neither agree or disagree	Definitely disagree	Don't know
	Priority 7:	Γo make sι	ure carers g	et the right	support
	we will:				
	• Wor	k with lots	of differen	t support se	rvices to
	mak	e sure care	ers' needs a	re met wher	n they
Needs	use t	hese servi	ces		
Low	• Mak	e sure care	ers are supp	orted to ma	ke plans
Moderate Substantial Critical	for when emergencies happen				
	Definitely agree	Slightly agree	Neither agree or disagree	Definitely disagree	Don't know

Images	Text				
	Priority 8: To make sure young carers are supported				
	we will:				
	• Work	with you	ng carers to	improve th	eir
	acces	ss to healt	h care		
	• Make	e sure othe	er organisat	ions are wo	rking
	with young carers to help them with their				
	goals	– like goii	ng to univer	sity	
	Definitely agree	Slightly agree	Neither agree or disagree	Definitely disagree	Don't know
	Question 1	1: Overall,	do you agr	ee that the a	actions
Plan	are about r	ight?			
	Definitely agree	Slightly agree	Neither agree or disagree	Definitely disagree	Don't know

Images	Text
	Question 12: If you have answered question 11, do
	you think there should be any other actions?
	Question 13: Please tell us if there is anything you
	like about our plan.

Images	Text				
	Question 1	4: Please t	ell us is the	re is anythir	ng you do
	not like ab	out our pla	an.		
	Question 1	5: How we	ell do you th	nink our plar	n meets
	carers nee	ds?			
	Very well	Slightly well	Not very well	Not at all well	Don't know

Images	Text
	Question 16: Please can you tell us more about your
	answer to question 15.
	Is there anything else that you think should be in the
	plan that would meet carers' needs.
	Question 17: Do you have any other comments
	about our plan?

Images	Text
	Question 18: If you are a carer, what would make a
	difference to your life.
	If you are not a carer, please go to question 19.

More questions about you

Images	Text			
	We would like to ask you some questions about			
	yourself to make sure we are listening to people			
	from lots of different backgrounds			
	Please do not answer these questions if you are			
	answering as a professional or for an organisation			
	Question 19: What is your gender?			
M F	(Please tick one) Male Female Other / I have my own word			
	Question 20: Is your gender now the same as the			
Yes	one you were given when you were born?			
No	(Please tick one) Yes No Don't know			
	Question 21: Please tell us your age.			

Images	Text
R.Smith 204 West Street LP1 5PD	Question 22: Please tell us your postcode.
	Question 23: Are you a parent or carer of a young person aged 17 or younger? Yes No
	If you answered 'no' to question 23, please go to question 25. If you answered 'yes' to question 23, please go to question 24.
	Question 24: What are the ages of the children you care for? Please tick all the answers that apply. O to 4 5 to 10 11 to 15 16 to 17

Images	Text
	Question 25: Are you a carer of a person who is aged 18 or older? (Please tick one) Yes No
	Question 26: Do you have a disability or any health issues? (Please tick one) Yes No
	If you answered 'no' to question 26, please go to question 28 If you answered 'yes' to question 26, please go to question 27.

Images	Text
Images	Question 27: Do you have a disability or illness? Please tick all the answers that apply. Illness or health issue that I have had for a long time, like cancer Problems with my mental Physical disability Problems with communicating with other people Learning disability Blind or problems with eyesight Deaf or problems with hearing Other
	I do not want to say

Images	Text
	Question 28: What is your ethnic background?
	(Please tick one)
	White
	Black or Black British
	More than 1 ethnic background
	Asian or Asian British
	Other
	Question 29: What is your religion?
	(Please tick one)
	No religion
	Christian
	Buddhist
	Hindu
	Jewish
	Muslim
	Sikh
	Other

Images	Text			
Workplace	Questic	on 30: Which of these sentences best		
	describes your current life?			
		(Please tick one)		
		I have a job and work 30 hours or more a week		
		I have a job and work less than 30 hours a week		
		I work for myself		
		I am doing a training programme supported by the Government		
		I go to school, college or university		
		I do not have a job, but I am looking for one		
		I do not work as I am ill or disabled		
		I am retired – this means you do not work anymore		
		I look after my home		
		Other		

Images	Text
	Question 30: What is your sexual orientation? This is
	who you are attracted to. You do not have to answer
	this question if you do not want to.
	Bisexual – I am attracted to both men and women
	Gay – I am a man attracted to other men
	Heterosexual / straight – I am attracted to people who are the opposite gender to me
	Lesbian – I am a woman attracted to other women
	Other

Thank you for answering these questions.

Please contact the Carer Support Service on

0116 222 0538 for a pre-paid envelope to return your answers in.