

# DSVA services for Leicester, Leicestershire and Rutland (proposed)

## Referrals in (including self-referrals)

### DSVA LLR Helpline and Engagement Service

Promoted to friends and family, people concerned about their own behaviour, those currently in relationship, those at risk of (or have experienced) DSVAs, those just wanting information on local services. This includes housing support.

**Aim:** Early intervention, support, information, triage, full assessment of need, prompt effective skilled specialist response by [in the main] paid staff.

#### Main objectives:

- Provide clear information and guidance on the local support and advice services available (commissioned and non-commissioned services).
- Undertake full assessment of need and risk (including considerations relating to disability, mental health and language needs).
- Provide (if higher needs are identified) a proactive 'engagement' response to those aged 16 and over, which includes immediate actions to be met, creative measures to engage/visit, immediate safety measures, and liaison with other agencies. Refer into daily MARAC if appropriate.
- Support daily MARAC to engage with domestic violence victims at high risk of homicide or serious injury.
- Pick up court listings for the SDVC. Contact and offer support to victims before and after first hearing.
- Domestic abuse perpetrator specialist knowledge to work closely with daily MARAC, Police DASP and other agencies with concerns over perpetrators. Assess, prioritise and give advice on suitable options to multi-agency information systems. Assist perpetrator moves if in victim's best interest.
- Allocate caller (if ongoing need beyond first contact) to a member of staff (ideally first responder), who will act as a guide and key point of continued contact. Allocate a unique reference number for use across all support services (link to the Insights/SAS code). Tracks and checks in that needs/goals are recognised and, as far as possible, met (entry, mid-point and exit). This role is responsible for pathway management (where appropriate for additional service) and identifying the most appropriate 'lead professional' to co-ordinate support going forward.

### Area specific - Domestic abuse victim-survivor (and children in some areas)

- Rolling group offer of emotional support (offer to all).
- Individual practical and emotional support and attainment of goals/ meeting needs/ co-ordinating other services as appropriate.
- Different areas might have different eligibility (or for different lengths of time).
- Family offer (such as you and me mum parallel) in some areas.
- MARAC attendance if identify at high risk of homicide or serious injury or known victim.

### Leicester and Leicestershire - Accommodation based support

Refuge accommodation, larger units, specialist units, emergency access supported accommodation, some element of move on/ male victim accommodation, family units suitable for those with older male children.

NB. Rutland accommodation support remains as is through the generic Housing Options Service.

### LLR - DSVAs counselling

Police and Crime Commissioner for Leicestershire will contribute through small grants and not Local Authorities due to limited funding available.

### LLR - Domestic abuse perpetrator interventions

- Out of court disposal scheme (LLR).
- Respect Accredited non-court mandated programme.
- Partner/ex-partner support.
- Men and women.

### LLR - Sexual violence support

- All ages.
- 1-2-1 and group support, information, recovery.
- Court support.

### Acronyms

DSVA = Domestic and sexual violence or abuse

LLR = Leicester, Leicestershire and Rutland

UAVA = United against violence and abuse

PCC = Police and Crime Commissioner for Leicestershire

MARAC = Multi agency risk assessment conference

DASP = Domestic abuse service pathway

SDVC = Specialist domestic violence court